

Household Goods Questions?

Permits (360) 664-1222

Tariff and Rules (360) 664-1129

Motor Carrier Safety (360) 664-1236

Report an Illegal Mover (360) 664-1221

Training (360) 664-1108

UTC Main Line (360) 664-1160

www.utc.wa.gov

PO Box 47250 1300 S Evergreen Park Dr SW Olympia WA 98504

UTC Mission

The UTC regulates the services of privately or investor-owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Report Illegal Movers!

If you see a non-permitted mover advertising or conducting interstate household goods business, let us know! Call (360) 664-1221 or email

reportillegalmovers@utc.wa.gov.

Stay Connected

Follow the commission on Facebook, Twitter (@WAUTC) and YouTube to stay up-to-date on commission new and activities. Click on the icons to the right to view the commission's pages.



Need Forms or Information?

Find everything you need at www.utc.wa.gov/movers.



State Takes Action Against Illegal Movers

In November, a commission administrative law judge ordered 10 moving companies to cease providing residential moving services illegally without a required permit.

Five of the residential moving companies received a \$5,000 penalty, \$4,500 of which was suspended for two years on the condition the companies comply with the commission order. The companies are:

- Campus Bellhops LLC, owned by Cameron Doody, Adam Haney, Matt Patterson, and Stephen Vlahos of Chattanooga, TN;
- · Flat Rate Household Movers, owned by Jay Christensen of Tacoma;
- GTS Shipping Window, Inc., aka NW Relocation, owned by Gil Dorfman of Portland, OR;
- · Johnson's Hauling LLC aka Johnson's Hauling & Moving, owned by Cary Johnson of Spokane; and
- Man and a Van, Inc., aka Tacoma Movers, owned by Anthony Wright of Tacoma;

Two companies received a \$5,000 penalty, \$4,000 of which was suspended for two years on the condition the companies comply with the commission order. The companies are:

- AAA Movers and Delivery Specialist LLC, owned by Gerald Munroe of Spokane; and
- Major Movers LLC, owned by Travis Molenda of Tulalip.

Bob the Mover, owned by Robert Rindfuss of Seattle, received a \$2,500 penalty with \$1,500 suspended for two years on the condition that the company complies with the commission order.

Scourey Bros Mowing & Moving, owned by Jacob Scourey of Pullman, received a \$5,000 penalty which was suspended entirely based on the owner's ability to demonstrate that he has left the industry.

Christian Brothers Moving aka P.A.M.S. aka Power Movers aka All Right Moving, owned by Daniel Picon and Randy Vancleaf of Seattle, failed to appear and was fined the full \$5,000 by default.

Advertising Refresher

A reminder that the following must be included in all forms of advertising for household goods moving services: Commission-issued permit number; name or trade name as recorded at the commission; physical address (not a P.O. Box); and a telephone number. Per WAC 480-15-610, advertising includes but is not limited to:

- Telephone books, newspapers, correspondence cards, or any other written document.
- Signs, posters, or similar displays.
- Websites and other online advertising.

Advertisements may not be misleading, false or deceptive in any manner. Also, carriers may not advertise services or rates that conflict with those in the tariff. For example, offering "free shrink wrap" to customers is not permitted as there is no charge listed for this service in Tariff 15-C.

Upcoming Industry Training

The next free training for household

goods moving companies is Wednesday, March 18, from 8:15 a.m. to 5 p.m., at the



commission's headquarters in Olympia. The course is required for carriers to receive permanent authority. To register online, click here. If you have questions, please contact <u>Darren Tinnerstet</u> at (360) 664-1108.

New HHG Permits Issued August - December 2014

- ABC Movers Seattle, LLC
- Alcantara, Romulo Venture d/b/ a Efdry—Delivery System
- CrateAway, LLC
- Cui, Lishu d/b/a Lucky Moving & Remodeling
- Empty Truck Co., LLC
- Johnson's Hauling LLC
- Major Movers LLC
- Making Moves LLC
- Tri-Cities Precision Movers & Cleaning Services LLC

Motor Carrier Safety News

Since August, the commission's **Motor Carrier**

Safety staff completed seven householdgoods carrier



compliance reviews and inspected 11 vehicles. Eight of the vehicles had defects and none were removed from service. Four companies received satisfactory ratings. Three companies received conditional safety ratings.

Illegal Carrier Actions

Commission staff recently investigated the following nonpermitted carriers:

- Excel Moving & Hauling
- B&R Transport LLC
- Suseyi Pro Moving Service Co.
- Mike's Moving and Hauling Johnny on the Spot Movers
- Dude, I Need A Truck